

A connected food-logistics hub.

Management-confirmed launch offer. Facility in development; commencement follows commissioning and relevant approvals.

Capacity	35,000 pallet positions at launch.
Temperature & humidity	-25°C to +25°C across freezer, chilled and ambient zones. Product-specific humidity settings and zone tolerances agreed for the goods.
Handling & technology	Pallet receiving, case and small-item picking. Automated storage and handling, current-generation refrigeration and modern equipment are launch commitments.
Operating model	24/7 operation, 365 days a year. No public opening date announced.
Own distribution fleet	40-foot refrigerated trucks; 5-tonne and 3-tonne freezer trucks; freezer vans.
Receiving network	Al Hamra, Al Marjan, Mina Al Arab, RAK city, wider RAK and agreed Umm Al Quwain destinations.
Hospitality ice	Ice cubes; 50 × 50 mm large cubes; 50 mm diameter spheres; 480 mL cups. Bags: 2 kg / 5 kg; 20 kg+ professional boxes with 5 kg inner bags.
RAK express offer	20-minute delivery from order confirmation for eligible RAK orders and zones. Eligibility is checked before confirmation; not a blanket or UAQ guarantee.
Sustainability design	Efficient cooling, electric warehouse handling, storage-roof and parking-canopy solar, lower water demand and treatment before disposal. No measured savings claimed.
Layout & commitments	16-chamber CS10 concept, simplified for customer planning. MOU quantities withheld until signed evidence is reviewed. Requests do not reserve capacity.
Evidence & status	Construction underway; status basis 22 October 2026. Final dimensions, loads, engineering limits, commissioning and approvals must be confirmed for the service.

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